

We invite you to frankly discuss any questions regarding dental services or fees. The best dental service is based on a friendly, mutual understanding between doctor and patient.

Payment is due at the time of your appointment. Cash, check, or credit card payments are due according to a payment schedule worked out before your treatment is started. Any balance is to be paid in full at the completion of treatment. We can assist you in applying for a payment plan. Our office manager will be happy to discuss the details of this method of payment with you.

For patients with insurance, it should be understood that your insurance policy is a plan that your employer has acquired for you. Our fees are based on delivering the highest quality of care for our patients. Insurance payments are based on averages of surveys often several years old. Since each insurance contract is different, payment for services varies significantly. We will gladly complete all necessary claim forms for your insurance company to reimburse you. However, we will require services to be paid to us at the time of each appointment. If your decision to undergo treatment is dependent on what benefits your insurance company will pay, it would be better not to schedule your appointments until such time as the extent your coverage has been determined.

Any unpaid accounts 60 days past due will automatically be turned over to a collection agency, attorney, or to small claims court. The collection fee will be added to your account balance. I (We) the undersigned singularly and jointly agree to pay all cost of collection including processing fee, collection agency fee and/or attorney fee based on collection rate at the time. I further waive my rights of exemption in the State of Alabama or any other state. I further agree to pay the current legal interest rate on the balance if the account falls 60 days past due.

We schedule all treatment by appointment in an effort to provide treatment without you having to wait. Out of respect for your time we do not "overschedule". Therefore, it is imperative that you arrive promptly for all appointments. However, if you must reschedule your appointment we require 24 hours prior notification. During daily clinical treatment, we sometimes must render emergency dental care that may alter the appointment schedule. We will gladly tell you if there will be any delay in your appointment time.

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